



QUALITY & ENVIRONMENTAL POLICY

April 2024

Our ambition

LACROIX and its employees are committed to comply with legal requirements and meet their stakeholder's needs. We are focus on:

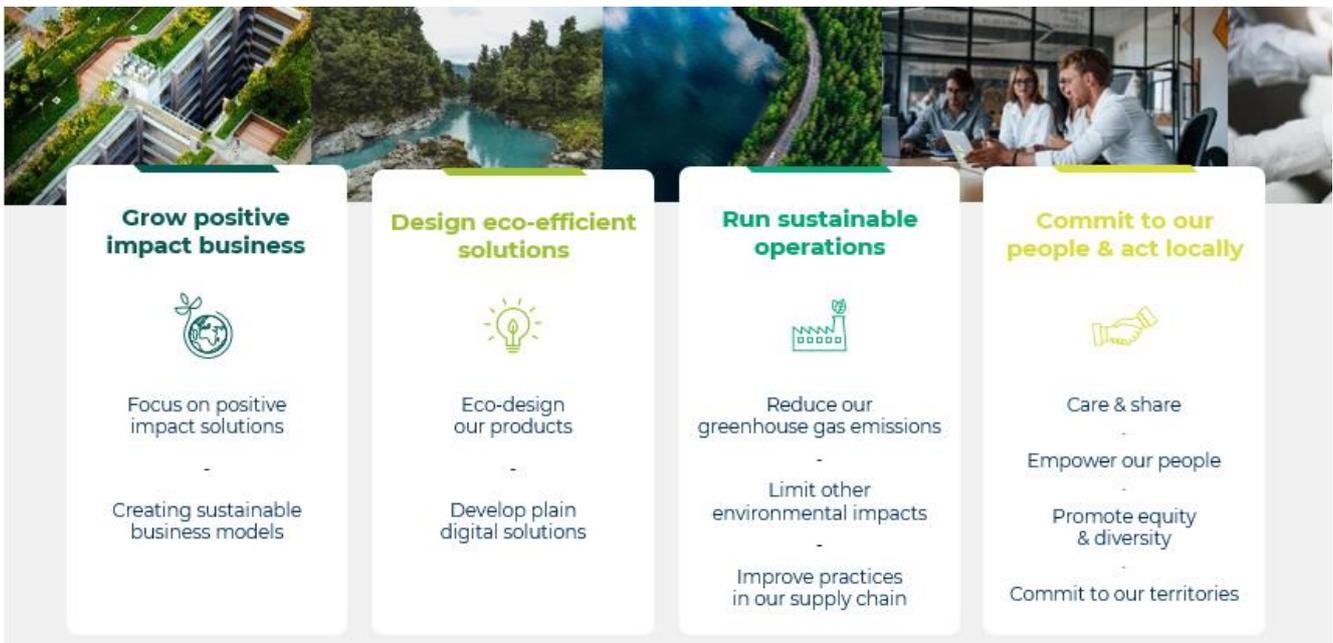
- **Customer's satisfaction:** not only in our daily execution but as well in the development of our projects,
- **Employee's development and wellness** through the "Great Place To Work" program,
- **Economic and social partnership:** through an ambitious Corporate Social Responsibility approach,
- **Shareholders:** by meeting our financial commitments.

The journey towards operational excellence and environmental protection, including pollution prevention continues, supported by Leadership 2025 strategic plan.

Our guidelines are structured around seven main pillars:

1. **Competitiveness and Industrial Performance:** continuous improvement through the deployment of LACROIX Production System and quality performance focus,
2. **Human Capital:** train and develop our people, working conditions continuous improvement,
3. **Financial Performance:** keep a tight control on our cost to free-up the cash needed to support business growth,
4. **Review and improve our management tools and routines:** CRM, SRM,
5. **Protect our critical information through a certified process** (TISAX and ISO27001),
6. **Business strategy:** grow our business in selected segments supported by a structured marketing approach,
7. **Project execution improvement** by developing standard, reinforcing financial follow-up.

Our environmental commitments & objectives



This perspective of total environmental and quality management is the responsibility and commitment of all employees.

Louis POURDIEU, EMD Activité Electronics